

## Logging into Clarksville Academy's Blackbaud Education Management system

For further assistance, please email [cmiller@clarksvilleacademy.com](mailto:cmiller@clarksvilleacademy.com).

### STEP 1: Accept the Connect invitation

You should have received an email invitation with the subject "Connect to Clarksville Academy". Click on the "Accept Invitation" button to open the Sign up page.

### STEP 2: Create your Blackbaud ID account

On the Sign Up page, **do not edit or change your email address listed here.** (If you prefer to use a different email, please discontinue this process and email [cmiller@clarksvilleacademy.com](mailto:cmiller@clarksvilleacademy.com). We will need to re-invite you to this process under the new email address.)

Choose to Use a Google account for authentication (a [@gmail.com](mailto:cmiller@gmail.com) email is not required), select the "Sign up with Google" button. If you select this option, you will sign in using credentials managed in Google and Step 3 to confirm your Blackbaud ID account is not required. Skip to Step 4.

---

### Sign up

Email address

Password

Must contain at least 8 characters and 3 of the following:

- Capital letter
- Lowercase letter
- Number
- Special character (!, #, %, etc.)

Confirm password

First name

Last name

By continuing below, you are agreeing to the Blackbaud, Inc. Terms of Use and Privacy Policy.

or

 Sign up with Google

Already have an account? [Sign in](#)

### STEP 3: Confirm your account

Within a few minutes of signing up, **you will receive an email** with the subject "Confirm your Blackbaud ID". Click the "Confirm" button in this email to confirm your account creation **within 24 hours**.

(If email expires, see Tips page for info)

#### STEP 4: Sign in with your Blackbaud ID

On the [<https://clarksvilleacademy.myschoolapp.com>] sign in page, enter your email address used in this process.

**STEP 5:** The first time you sign in with Blackbaud ID, you may receive a message that your account is being “converted”.

Click “**Continue**” button here.

If your Blackbaud ID session *is still active* from Step 3, you’ll automatically be signed in after clicking Continue button.

**STEP 6:** Select the “Sign in with Google” button to authenticate with your Google account.

The image shows a sign-in form with the following elements:

- Email address:** A text input field containing the placeholder text "[your email address]".
- Password:** A text input field.
- Forgot password?:** A link in blue text.
- Remember my email:** A checkbox.
- Sign in:** A prominent blue button.
- or:** A separator line with the word "or" in the center.
- Sign in with Google:** A button featuring the Google logo and the text "Sign in with Google".

---

**STEP 7:** Once you sign in, you should see a CA logo on the left and your name on the far-right side. If you can see this page, you should be set.